

iSpot Firmware Upgrade

Step 1: Download the software from <https://www.clear.com/support/download> and save the software file locally to your PC or Mac.

Step 2: Use any PC or Mac to connect to your iSpot device via WiFi. Select your device from the list of networks (“iSpot xxx” - where xxx are the last 3 digits of your device’s Wi-Fi default password shown on the bottom of your iSpot) When prompted, enter your password which can be found on the bottom of the device.

Step 3: Once your computer has successfully connected to your iSpot open your web browser and type “iSpot” into the address bar or URL to open the iSpot status page (Please note that you will not be able to browse the internet when connect with the PC or Mac).

Step 4: Select Tools from menu across the top of the page; you will be prompted to enter a username and password (username: admin password: admin).

Step 5: Select Upgrade from the menu on the left hand side.

Step 6: Click the Browse or Choose File button (depending on PC or Mac) in the middle of the page, navigate to the folder where the file was saved and click open or Choose (depending on PC or Mac) (File name: iSpot_Software_080510.bin). If the file was saved as iSpot_Software_080510.bin.exe, rename it without the .exe extension.

Step 7: After selecting the file click on the upgrade button to the right of the file name to begin the software update process. It will take approximately 2 minutes to complete the update and then the device will shut down.

Step 8: Power on the iSpot.

Step 9: Once the device is powered you will need to complete a factory reset on the device by pressing and holding the power button for 15 seconds. After approximately 10 seconds the device will power off.

Step 10: Power on your device and you will be ready to connect your Apple mobile products to the iSpot.

Thanks for choosing CLEAR.

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